



TÜVRheinland®
CERT
ISO 9001
ISO 14001
ISO/TS 16949
OHSAS 18001

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TINTELE CALITATII Pentru Furnizorii COMPA

In conformitate cu politica calitatii SC COMPA SA fixarea unor tinte de calitate cu furnizorii este obligatorie.

Obiectivul COMPA este "zero-defecte" si daca acest obiectiv nu este realizat se vor fixa tinte intermediare pe perioade limitate.

Indicatorul fixat este PPM-ul care va fi monitorizat pentru toti furnizorii si in cazul nerespectarii lui se vor solicita furnizorului planuri de masuri imediate.

Incadrarea in tintele fixate nu il absolvea pe furnizor de obligatiile sale referitoare la proces, tratarea reclamatilor si de imbunatatirea continua. De asemenea nu absolvea furnizorul de obligatiile referitoare la garantie si pretentia COMPA pentru pagubele datorate unei aprovizionari defectuase.

COMPA solicita din partea furnizorului realizarea obiectivului PPM dupa cum urmeaza:

Nr. Cr.	Grupa de produse aprovizionate	PPM Tinta 2010	PPM Tinta 2011	PPM Tinta 2012
1	Bare + Sarme +Tevi	500	300	200
2	Table + Benzi	500	300	200
3	Semifabricate Turnate + Forjate	2000	1500	1000
4	Semifabricate prelucrate	200	150	100
5	Componente pt. montaj	30	25	20
6	Mase plastice + cauciuc	100	75	50
7	Org asamblare + Rulmenti + SDV-uri	30	20	10
8	Chimicale + Lubrifianti + Vopsele	30	20	10
9	Ambalaje + Diverse	200	150	100



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QUALITY TARGETS

FOR COMPA'S SUPPLIERS

According to the COMPA's Quality Policy, fixing the quality targets is mandatory. COMPA's objective is "zero defects goal", and if this objective is not met, there will be set intermediary targets on a determined period of time.

The fixed target is the PPM which will be monitored for all our suppliers, and in the case of not respecting it, the supplier will be asked for a plan of immediate corrective measures. Meeting the quality targets does not absolve the supplier from its obligations regarding process, complaints management and continuous improvement. Also, it doesn't absolve the supplier of its obligations regarding the guarantee, and COMPA's request for all the damages owed to a bad supply process.

COMPA requests from its suppliers to meet the PPM objective as follows:

#	Group of supplied products	PPM Target 2010	PPM Target 2011	PPM Target 2012
1	Bars + Wire + Pipes	500	300	200
2	Sheets + Strips	500	300	200
3	Semifabricated casted + forded	2000	1500	1000
4	Machined Parts	200	150	100
5	Mounting components	30	25	20
6	Rubber + Plastics	100	75	50
7	Assembly parts + Bearings + Tooling	30	20	10
8	Chemicals + Lubrificanti + Paints	30	20	10
9	Packing + Others	200	150	100